

Upper Saddle River Schools Upper Saddle River, NJ 07458

JOB DESCRIPTION

COMPUTER/NETWORK TECHNICIAN (LEVEL II)

I. Title: Computer/Network Technician (Level II)

II. Qualifications:

- A. Bachelor's Degree
- B. Experience with computer hardware, software, networks, and websites.
- C. Required criminal history check and proof of U.S. citizenship or legal resident alien status.

III. Primary Function: Assists Executive Director of Technology for Quad

Districts and Assistant Director of Technology Media

Services with all areas of district technology.

IV. Reports to: Executive Director of Technology for Quad Districts

V. Major Duties and Responsibilities:

- A. Have working knowledge of Cisco routers and switches as well as their configuration in the USR network.
- B. Maintain an up-to-date IP configuration chart of USR network.
- C. Installation of network drops as the need arises.
- D. Configure new network equipment as it is purchased.
- E. Work in conjunction with the Executive Director of Technology for Quad Districts and Assistant Director of Technology Media Services in maintaining and updating:
 - 1. File server
 - 2. Email server
 - 3. BOE server
 - 4. Webserver
 - 5. Child Study Team Server
 - 6. Apple XServe
 - 7. WebBlocker Server
 - 8. Firewall
 - 9. ISA Server
 - 10. Netboot Servers
 - 11. Print Servers and print queues
- F. Maintenance of all hardware and software.
- G. Responsible for maintaining backups of all servers. This includes managing the backup hardware as well as software.
- H. Responsible for maintaining backups of router and switch configurations.

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- I. Responsible for maintaining backups of firewall configuration.
- J. Develop OS images for use on Apple and PC platforms.
- K. Troubleshoot and repair laptop and desktop issues as they arise.
- L. Assist with technology staff development as needed.
- M. Assist teachers with software/hardware issues.
- N. Assist Executive Director of Technology for Quad Districts and Assistant Director of Technology Media Services with installation of various pieces of hardware as the need arises.
- O. Maintain inventory of computer hardware
- P. Assist Executive Director of Technology for Quad Districts and Assistant Director of Technology Media Services with daily monitoring of network performance
- Q. Assist maintenance department with computer applications and phone system
- VI. Terms of Employment: As per contract.
- VII. Compensation and Benefits: As per contract.

VIII. Evaluation: Annually by the Executive Director of Technology for Quad Districts

Approved: 3/24/2008;

Revised: 4/25/2011; 9/19/2011, 4/23/2012, 1/12/2015 Page 2 of 2